



MANICURES

Petite Manicure.....\$10

The perfect treat for the little princess in your life. (12 and under)

Mini Manicure.....\$15

Includes light cuticle maintenance, nail buffing, and a polish change.

Basic Manicure.....\$23

Start off by selecting from 10 different fragrances. Includes a warm hand soak, nail shaping, cuticle care, buffing, and a relaxing hand massage topped off with a long-lasting polish.

Deluxe Manicure.....\$28

This experience includes warm hand soak, a warm invigorating sugar exfoliation, moisture mask, and a hot steam towel treatment. It also features nail shaping, cuticle care, buffing and hand massage.

Ultimate Manicure.....\$45

The ultimate hand experience includes all the deluxe has to offer and a moisture paraffin wax dip.



Name or request a service from the manicure menu.



Create and practice 5 sentences that could be used during a manicure.



Describe differences in services from the menu.



Use full sentences to describe what you think about the options and pricing.



Explain the best way to schedule an appointment at a salon you go to.



What else may you need to talk about?



Semantic Feature Analysis (SFA) Prompts:

- ✓ Nail Polish, Salon, Manicure, Spa

Response Elaboration Training (RET) Prompts:

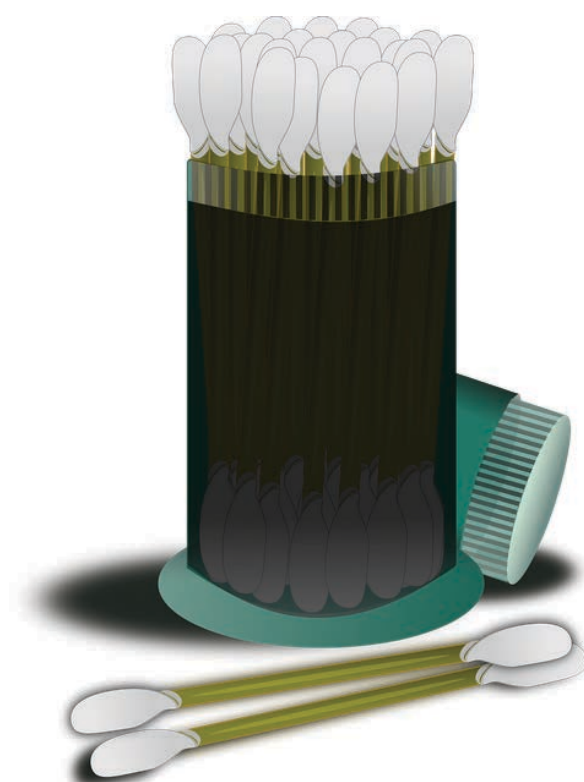
- ✓ Describe the steps of a pedicure.
Tell me about a wonderful nail salon experience you had.

Script Training Topics:

- ✓ Scheduling, Choosing a Service,
Explaining the tip you want to leave

Conversation Partner Topic:

- ✓ Use communication strategies to express or understand a salon name, and when / what type of appointment.



- ✓ Would you go to a nail salon to get a haircut?
- ✓ Do you need to pick out polish when you go to a nail salon?
- ✓ Show me which items could be used to trim your nails.
- ✓ What could be used to clean up polish that went in the wrong spot?
- ✓ Which items would you want to keep away from young children under age 5?



- ✓ Practice "Signing In" to a salon with name, time, and the service.
- ✓ Write key services / items you plan to request, as a language "cheat sheet" if needed.
- ✓ Write a check for services, including the salon name.
- ✓ Write yourself a note about which salons you should call in your area, and what services to check on.
- ✓ What else might you need to write?



PEDICURES

Petite Pedicure.....\$15

Pampering for those under 12.

Mini Pedicure.....\$22

Includes soaking, nail shaping, cuticle care, a moisturizing foot and calf massage, and a polish.

Basic Pedicure.....\$38

Start off by selecting from 10 different fragrances. Includes soaking, foot filing to remove dry calloused areas, nail shaping, cuticle care, scrub, a moisturizing foot and calf massage, and a polish of your choice.

Deluxe Pedicure.....\$48

In addition to all the basic pedicure offers, you'll get an invigorating mask wrapped in a hot steam towel.

Ultimate Pedicure.....\$60

This ultimate foot experience includes all the deluxe offers with the added choice of a peel to remove the rougher areas, and finally a Hot Stone foot massage.

Ion Foot Detox.....\$25

This detox water bath cleanses, balances, and enhances the bio-energy present in the body.

- ✓ What is the most expensive choice?
- ✓ How many steps are included in the Basic Pedicure?
- ✓ If you are an adult who wants a pedicure, how many options do you have to choose from?
- ✓ You want a peel as part of your pedicure -- what should you choose?
- ✓ Figure out the differences between the Mini Pedicure and the Deluxe Pedicure, and decide if it's worth the price difference.



NAIL POLISH COLORS



Happy Day



I'm All Ears



Purple-Doodle



It's a Girl



Pink-ing of You



Star Spangled



Rosy Thoughts



Isn't That Precious



Kiss Me Pink



Bubble Bath



Bali Blue



Teal Tornado

- ✓ Read the last column of nail polish colors out loud.
- ✓ Practice asking to see one of the nail polish colors.
- ✓ Describe the features you want in your manicure, given the many options.
- ✓ Come up with 5 conversation starters to use with your nail tech.
- ✓ You don't care for any of the color options. What could you say?



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Shellac or Gel Manicure\$30

Long-lasting (up to 2 weeks) dry manicure including removal of previous shellac if necessary. Available for middle column of nail color choices only.

- ✓ Find a salon service if you plan to spend under \$40 including a 20% tip.
- ✓ Listen to me read the choices. Write down the choices and price for any option that includes a hot steam towel treatment.
- ✓ Look at the Shellac options. This is only available for certain colors; write them.
- ✓ Look at the price differences for a manicure vs pedicure. Look at both menus to figure out price change for each option.
- ✓ Use a computer to find the 6 salons nearest you. While you do this, keep an eye on the time and let us know each time a minute passes.



Nail Salon: Memory

Honeycomb Speech Therapy: Activity Studio



- ✓ Practice remembering 3-5 details for a short time:
 - You're getting the deluxe manicure
 - Your color is Sizzle Pop Red
 - You are in a rush and have 1 hour only
 - Your nail tech is Vera
 - The salon is on Oakley St.
- ✓ In the next 2 days, figure out the hours of 3 local nail salons. Report back next time.
- ✓ Pretend your next appointment is on the 3rd at 4:30pm. How could you recall this?
- ✓ Use Spaced Retrieval to recall important information that is difficult to remember (The salon name, favorite nail color, etc.)
- ✓ What else might you need to recall? How could you be successful in real life?



- ✓ Describe the materials or tools that will be needed for a manicure.

Instruct someone on the steps to expect when visiting a nail salon for the 1st time.
- ✓ Imagine organizing a new nail salon. Describe how to organize the environment or materials.
- ✓ As you arrive, the nail salon is closing. Name 5 other relaxing options you could consider.
- ✓ You overhear your nail technician say to a coworker “ Do you think you can take the next one?” What is she probably talking about?
- ✓ What would the coworker say next, and how would the nail technician respond? Give 2 possibilities.



NAIL POLISH COLORS



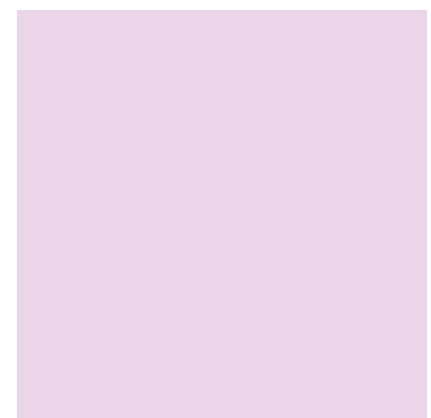
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Teal Tornado

- ✓ Choose a nail polish color. What would your 2nd choice be?
- ✓ Your nail technician misunderstood you and brought the wrong color over. What should you say?
- ✓ The person with you chooses a terrible color - and then asks you what you think. How could you respond?
- ✓ What advice would you give to a nail salon employee about the factors that go into leaving a good tip?
- ✓ You want to pick a color for your circus-themed party. What color do you pick, and why?



- ✓ What would the nail technician describe as a wonderful customer?
- ✓ Practice starting small talk and keep it going for 2 minutes.
- ✓ The water is too hot for the pedicure, but the nail technician didn't hear you the first time you said so. How can you handle this?
- ✓ You received a gift card to a salon you do not like. How could you handle this?
- ✓ You've had a great time at the salon! How can you let them know they've done a good job?



ONLINE SCHEDULING

Please make the following selections for scheduling:

- ☐ Acrylic Full-Set Pedicure
- ☐ Acrylic Full-Set Peducre + Shellac
- ☐ Acrylic Full-Set Pedicure + Manicure
- ☐ Acrylic Fill-In
- ☐ Shellac Fill-In
- ☐ Shellac Take Off
- ☐ Gel Full Set
- ☐ Manicure With Shellac
- ☐ Manicure
- ☐ Manicure and Wax
- ☐ Pedicure Deluxe
- ☐ Manicure and Pedicure

Select a Provider:

- ☐ Jasmine ☐ Ana ☐ Tee ☐ Jenny
- ☐ Trina ☐ Kim ☐ No preference

Choose Date and Time: Date: _____

11:45 12:15 1:00 2:30 3:45
4:30 6:00 6:45 7:30 8:15

Provide your email address to confirm: _____



Please complete online scheduling with the following information:

- The salon is open Tuesday-Saturday
- The hours are 11:30am-9pm
- You have to schedule around your work which is M/W/F 12p-8:30pm.
- Jasmine, Jenny, and Kim work Tuesday-Friday. The other technicians work Thurs-Saturday.
- You prefer to schedule before 7pm. You try to schedule with Ana.
- You don't need Fill-In or Take-Off services. You would like both a pedicure and manicure.
- You do want to try shellac.



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Ion Foot Detox.....\$25

This detox water bath cleanses, balances, and enhances the bio-energy present in the body.

- ✓ Calculate the following scenarios, knowing Take-Off Services are \$2/nail.
- ✓ Calculate payment + tip for basic pedicure, both 10% or 20% tip options.
- ✓ Calculate the change you will receive when getting the deluxe pedicure, leaving a 20% tip, and paying with \$80.
- ✓ Calculate your total with an Ion Foot Detox, Take-Off for 10 nails, and a Mini-Pedicure.
- ✓ You'd like to treat a special 10-year-old to a pedicure for her birthday. If you also get a basic pedicure, how much will this be with a 10% tip?



Call 3 local salons and compare the following information:

- ✓ The price for traditional pedicure and Shellac option.
- ✓ Recommendations for removing Shellac at home.
- ✓ The best way to schedule: Is there a walk-in option?
- ✓ Are there group discount options for groups of 5 or more?



- ✓ Name 3 problems that could happen at the nail salon, along with solutions.
- ✓ As you check out, you are charged for the deluxe pedicure, but you received the basic. What can you do?
- ✓ You show up to the salon and they have you down for tomorrow and not today. How could you handle this?
- ✓ You were planning to pay with your checkbook, but the salon doesn't take checks. What are 3 options to consider?
- ✓ You like to choose the most "green" options. Do some research and find out what you can request to be more environmentally conscious at the nail salon. Predict how long this will take.