

## Challenge 1: Understanding and Navigating Online Banking

Instructions: Use the practice banking website, Honeycomb Credit Union, to answer the questions about the online banking account.

**Login Info:** Username: SunnyDay\_Jo Password: Sun\$hine#24

Questions:

1. How many different deposit accounts does this person have?
2. What is the current amount in the checking account?
3. In the Checking Account, show 1 charge and 1 deposit. What dates did these occur and what is the amount of each?
4. When does the mortgage get taken out each month?
5. Which charges are repeated each month on the 15th?
6. What is the total amount spent at a grocery store in the most recent month?
7. How much is deposited as part of the biweekly paycheck?
8. What is the oldest transaction shown on this ledger?
9. Does this account earn any interest or dividends?
10. Locate a duplicate charge on the banking ledger from the previous month.

-----

-----

-----

-----

-----

-----

## **Challenge 1: Understanding and Navigating Online Banking**

### Expected Answers:

1. How many different deposit accounts does this person have? *Three accounts (Savings, Checking, Health Savings Account)*
2. What is the current amount in the checking account? *\$3320 available, \$3420 balance*
3. In the Checking Account, show 1 charge and 1 deposit. What dates did these occur and what is the amount of each? *Variable answers*
4. When does the mortgage get taken out each month? *The 15th*
5. Which charges are repeated each month on the 15th? *When comparing both months, 3 charges are repeated: The Mortgage, the Bread + Honey Food Bank, and QueenBee Cell Communications*
6. What is the total amount spent at a grocery store in the most recent month? *Hexagon Grocery Mart has 2 charges: \$148.42 + \$160.40 = \$308.82*
7. How much is deposited as part of the biweekly paycheck? *\$1692.34*
8. What is the oldest transaction shown on this ledger? *Hexagon Grocery Mart \$75.23*
9. Does this account earn any interest or dividends? *Yes - at the end of the month a dividend of 2% APY is deposited.*
10. Locate a duplicate charge on the banking ledger from the previous month. *A movie theater charge of \$28 appears to be a duplicate on the 14th.*

## Digital ADLs: Online Banking

Honeycomb Speech Therapy: Activity Studio

### Challenge 1: Understanding and Navigating Online Banking

#### Skills Breakdown:

	<u>Accuracy / Cues Needed</u>	<u>Efficiency</u>	<u>Notes</u>
Login			
Understand basic account types and amounts			
Navigate to checking account			
Demonstrate understanding of charges, deposits, and ledger total			
Find specific information on banking ledger			
Filter or search for transaction by date			
Filter or search for transaction by description			
Locate a duplicate charge			
Handle unexpected "pop up" message appropriately			
Self-Reflection on Performance			

## **Challenge 1: Understanding and Navigating Online Banking**

### Reflection:

How did I do?

-----  
-----

What went well? What was tricky?

-----  
-----

Did the challenge take longer, shorter, or the same as what was expected?

-----  
-----

Did I use any strategies that were helpful?

-----  
-----

Do I need to consider a new strategy?

-----  
-----

Am I ready to do a task like this in real life?

-----  
-----

Strategy Ideas for Online Banking:

-----  
-----  
-----