

Digital ADLs: Bill Pay

Honeycomb Speech Therapy: Activity Studio

Challenge 4: Read and Understand Bills

Instructions: Use the printed Practice Bills for Online Banking. Before you get ready to pay the bill, take time to locate important information for the following bills:

- Swarm Electric Cooperative
- QueenBee Cell Communications
- Stinger Credit Services

Locate the following information for each bill:

	Swarm Electric	QueenBee Cell	Stinger Credit
The due date			
The minimum payment due			
The payee / company name			
The payee / company address			
The customer service phone number			
The ID / Account number			
The total balance			
Fee or penalty information			

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	Swarm Electric	QueenBee Cell	Stinger Credit
The due date	<i>April 25</i>	<i>April 4</i>	<i>April 15</i>
The minimum payment due	<i>\$107.38</i>	<i>\$230.09</i>	<i>\$35.00</i>
The payee / company name	<i>Swarm Electric Cooperative</i>	<i>QueenBee Cell Communications</i>	<i>Stinger Credit Services</i>
The payee / company address	<i>1010 High Ridge Ave. Baker City, OR 97814</i>	<i>245 Pinewood St Baker City, OR 97814</i>	<i>1502 N Aspen Dr Baker City, OR 97814</i>
The customer service phone number	<i>505-437-9876</i>	<i>505-234-5678</i>	<i>505-789-6543</i>
The ID / Account number	<i>9069872103</i>	<i>42207352024</i>	<i>374920581</i>
The total balance	<i>\$107.38</i>	<i>\$230.09</i>	<i>\$376.81</i>
Fee or penalty information	<i>\$118.12 if late</i>	<i>None</i>	<i>19.99% purchases 22.99% cash advances</i>

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Skills Breakdown:

	<u>Accuracy / Cues Needed</u>	<u>Efficiency</u>	<u>Notes</u>
Locate due date			
Locate minimum payment due			
Locate payee / company name			
Locate payee / company address			
Locate customer service phone number			
Locate ID / Account number			
Locate total balance			
Locate fee or penalty information			
Self-Reflection on Performance			

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Reflection:

How did I do?

What went well? What was tricky?

Did the challenge take longer, shorter, or the same as what was expected?

Did I use any strategies that were helpful?

Do I need to consider a new strategy?

Am I ready to do a task like this in real life?

Strategy Ideas for Online Banking:

